



# CURO insite Case Study: Curo - Shinfield studios



#### **About Curo**

Curo is owned and managed by Darren Pettitt and Steve Conlin. Together they have some 50 years of experience working for major contracting groups. They are joined on the main board of directors whose experience across a range of sectors and projects of varying size, provides them the experience to successfully deliver any scheme.

Curo are intensely Client and project focused and committed to the wellbeing of staff and the success of the teams they work with including the consultants and supplier. They have surrounded themselves with like-minded and trustworthy people who share the common thread of a strong work ethic and a passion for first class delivery.

#### What processes do you use Insite for?

At Curo Construction, we are involved in an array of construction projects, which vary in size across all sectors of the industry. One of our recent key projects includes the construction of Shinfield Studios. Insite serves as an integral part of our operation, assisting us across different fronts, including snagging, health and safety (H&S), and recording progress.

#### How has Insite helped to improve these processes?

- Solution 1 Snagging For snagging, Insite provides a streamlined process for identifying issues, annotating them with necessary details, and assigning them to appropriate team members for rectification.
- Solution 2 H&S H&S is of paramount importance to us, and Insite helps us to manage it effectively. The system allows for the quick identification and rectification of safety issues, thereby ensuring optimal site safety levels.
- Solution 3 Progress records As for progress, we have got into the habit of easily adding all photos into Insite. These are organised effectively so we no longer have thousands of photos that are stuck on people's phones and not easily accessible in the case of a dispute.

## How does the inspection completion time using Insite compare with other systems you've used?

Insite provides an easy-to-use interface that significantly reduces the time taken to complete inspections. In comparison to other applications, it is a much more simple tool which means you get to the point quicker. Insite is very field-friendly in comparison to some other systems which work great in the office but can be a pain to use when you're out and about capturing data on-site.



## Who uses Insite in your team and how has it improved communication?

Insite is being used internally among our team members at Shinfield, as well as with external contractors on our other projects. The platform has helped in establishing clear, real-time communication between all parties.

During the ongoing Shinfield Studios project, instant notifications for every action taken helped keep the entire team updated, facilitating a seamless flow of information and ensuring that all tasks were completed effectively and efficiently.

#### Does computer access to your inspections enhance utility, and if so, how?

Yes, accessing inspections on a computer through Insite is extremely useful. It allows us to manage issues, add comments, assign tasks to colleagues, and set deadlines for their resolution after the inspection has been done; without having to worry about all of those points when out on site.

Furthermore, all the data is updated in real-time across both the mobile and computer versions. This immediate access helps to maintain transparency among team members who are working in the site offices and those out in the field.







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#### How much time and money do you save each month?

While we don't have an exact figure, the streamlined processes provided by Insite undoubtedly saves us a significant amount of time and resources each month. By enabling real-time updates, clear communication, and easier management of inspections and audits, the platform significantly reduces the time required for these tasks. This efficiency indirectly translates to substantial cost savings.

"Insite is very field-friendly in comparison to some other systems which work great in the office but can be a pain to use when you're out and about capturing data on-site."

Product satisfaction

Likelihood to recommend

Collaboration

Ease of use

#### Are there any features you feel are missing from the product?

At this point, Insite sufficiently caters to our needs and we do not feel that there are any significant features missing from the product.

The Shinfield Studios project is serving as a real-life testament to the efficiency and utility of Insite. With numerous aspects involved, such as civil installations, studio construction, and an increased number of lorry movements per day, it was essential to maintain a clear, real-time overview of the project status. Insite provides a platform where every team member could access the required information instantly, thereby maintaining seamless operations and ensuring that the project remained on track.



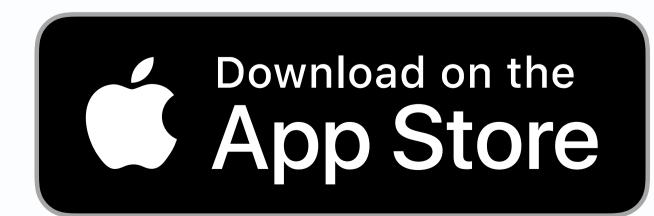
#### Rob Gordon

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Rob works in a very 'hands on' and versatile way. Utilising over 20 years of experience with founder Darren Pettitt, in a variety of sectors, he ensures all members of a project team are making a difference to the bigger picture. As a cornerstone of Curo Construction he leads and thrives on building quality, caring and collaborative teams, which leads to effective project delivery with ownership of process and trust at all levels to ensure delivery of quality.

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