



## About Ashe

Founded in 1972, Ashe has been adeptly managing design and construction for diverse public and private sector clients from their Hertfordshire base. Expertly navigating markets and industries, Ashe excels in new constructions, internal and external refurbishments, alterations, and fit-outs. Their mission is to create environments that significantly improve users' lives and fulfil client expectations, whether they're international blue-chip brands, property developers, public entities, or commercial organisations.

## What processes do you use Insite Teams for?

Our organisation utilises Insite to manage core operations. Insite is instrumental in our Quality Inspection Test Plans (QITP), enabling consistent, high-quality project delivery. It supports efficient snagging processes, and helps us to manage outstanding works effectively. Insite also underpins our QA Manager Site Audits, ensuring adherence to stringent quality standards, and is crucial for Fire Stopping Audits, confirming the correct installation of safety systems in construction projects.

## How has Insite helped to improve these processes?

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### Solution 1 - Digital QA

With Insite, we've digitised our Quality Assurance process, integrating electronic QITPs. This transition has boosted efficiency, saving our Site Managers time and reducing our carbon footprint, enhancing sustainability.

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### Solution 2 - Efficient Snagging

Insite helped us digitise our Snagging process, fostering a proactive defect resolution culture. The ability to assign defects to a subcontractor has streamlined rectification, saving our Site Managers time and enabling defect-free project delivery.

## How does the inspection completion time using Insite compare with other systems you've used?

In the past, Ashe depended heavily on paper documentation, a process that was vast and time-consuming. This changed dramatically with the introduction of Insite. Our QA Manager reports are now expedited using Insite's intuitive interface, that allows us to instantly log issues with features such as in-app photo-editing and location marking. Moreover, the platform facilitates the immediate generation of PDF reports on request, significantly improving efficiency and response time.



## Who uses Insite in your team and how has it improved communication?

Insite is utilised across Ashe Group, including Ashe Roofing, for QA Audits and QITPs. It's also an essential part of our snagging process. Our subcontractors have bought into using the system which means that we are always on the same page. This ensures that our daily/weekly meetings with them remain efficient and effective.

## Does computer access to your inspections enhance utility, and if so, how?

As Ashe's Quality Manager, I find the desktop version of Insite highly user-friendly and beneficial, particularly when overseeing multiple projects simultaneously. The platform provides a comprehensive overview of all projects, which is extremely helpful for gaining quick insights and tracking progress. It's also a robust tool for monitoring individual projects, enabling me to track the snagging process and QITP progression effectively for each job. This detailed tracking fosters a smoother workflow and ensures all project elements are progressing as planned, enhancing overall project management efficiency.



## How much time and money do you save each month?

It's hard to quantify a definitive answer to this question, however, it is certainly providing a positive ROI. The workforce and supply chain have engaged with the platform quickly and productively, indicating that the adoption of Insite is proceeding well. We anticipate that as we continue to use Insite and as our team becomes more accustomed to its functionalities, it will prove beneficial in enhancing our operations, efficiency, and overall project management capabilities.



“I find Insite’s desktop version remarkably **user-friendly** and incredibly helpful in **efficiently** managing multiple projects. It offers a comprehensive overview that enables quick insights and **seamless progress tracking.**”

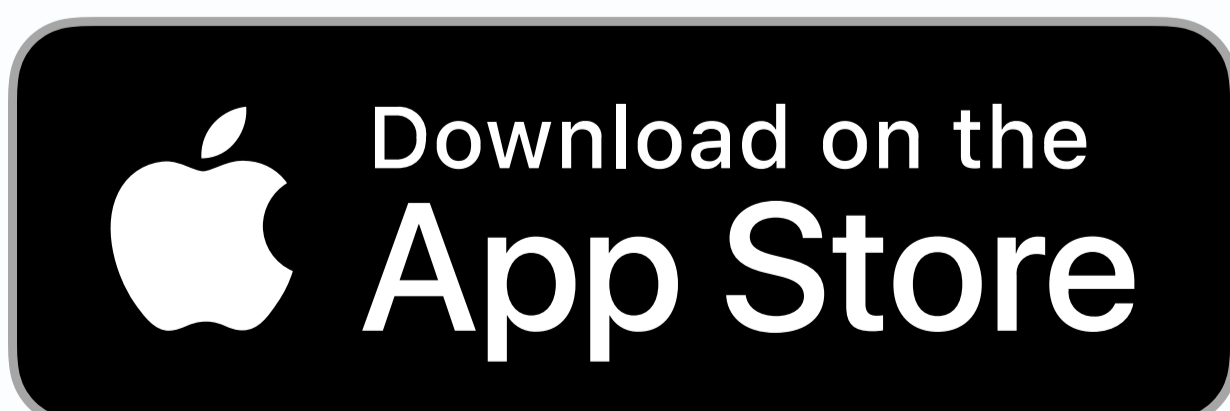
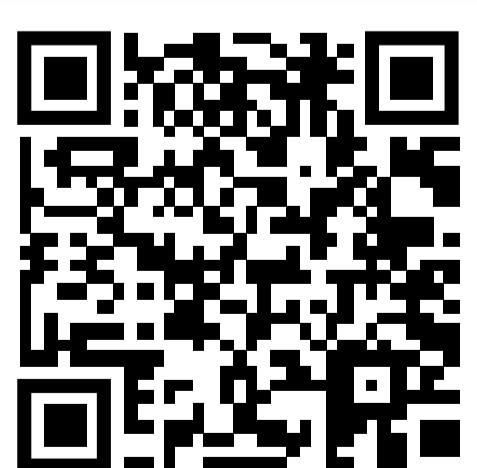


### Robert Hatchett

Quality Manager / [rob.hatchett@ashegroup.co.uk](mailto:rob.hatchett@ashegroup.co.uk)

Rob has been with Ashe for over 10 years working as a team with Ashes sub-contractors to push Ashe’s Quality Culture into the future. Rob has over 10 years of construction industry experience from Site Management to Multi Project Quality Management on projects ranging from £1M – £25M.

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